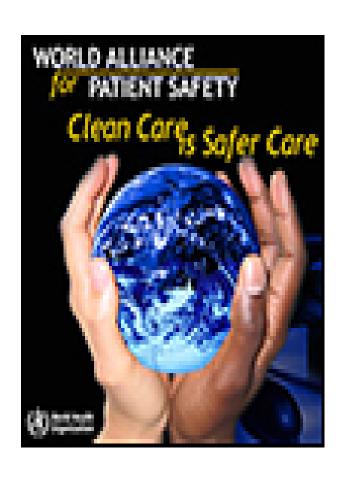
Taking stock sulla legge 8 marzo 2017 n. 24 Italian Network for Safety in Healthcare

La gestione delle ICA e Sepsi, consigli per i risk manager

24 Gennaio 2020

Giulio Fornero Direttore Qualità, Risk Management e Accreditamento AOU Città della Salute e della Scienza di Torino (Molinette, Regina Margherita, Sant'Anna, CTO)

WHO Global Patient Safety Challenge





WHO 2005 WHO 2008

AHRQ Strongly recommended patient safety practices

- Preoperative checklists and anesthesia checklists to prevent operative and post-operative events.
- Bundles that include checklists to prevent central line-associated bloodstream infections.
- Interventions to reduce urinary catheter use, including catheter reminders, stop orders, or nurse-initiated removal protocols.
- Bundles that include head-of-bed elevation, sedation vacations, oral care with chlorhexidine, and subglottic-suctioning endotracheal tubes to prevent ventilator-associated pneumonia.
- Hand hygiene.
- "Do Not Use" list for hazardous abbreviations.
- Multicomponent interventions to reduce pressure ulcers.
- Barrier precautions to prevent healthcare-associated infections.
- Use of real-time ultrasound for central line placement.
- Interventions to improve prophylaxis for venous thromboembolisms.

AHRQ Recommended patient safety practices

- Multicomponent interventions to reduce falls.
- Use of clinical pharmacists to reduce adverse drug events.
- Documentation of patient preferences for life-sustaining treatment.
- Obtaining informed consent to improve patients' understanding of the potential risks of procedures.
- Team training.
- Medication reconciliation.
- Practices to reduce radiation exposure from fluoroscopy and computed tomography scans.
- Use of surgical outcome measurements and report cards, like the American College of Surgeons National Surgical Quality Improvement Program.
- Rapid response systems.
- Utilization of complementary methods for detecting adverse events/medical errors to monitor for patient safety problems.
- Computerized provider order entry.
- Use of simulation exercises in patient safety efforts.

BMJ Evidence - Based interventions to reduce adverse events in hospitals

Patient-safety area	Intervention components relevant to patient safety
Adverse drug event	Multicomponent interventions, including pharmacist involvement and support of care teams or physicians; guideline implementation, including academic detailing, reminders and feedback of data
Infection	 Device-related infections Care bundles e checklists Training on appropriate catheter placement Catheter restriction and removal protocols Reminder or stop order to decrease catheter placement Sepsis Multicomponent programme aimed at improving compliance to sepsis care bundles, including education and decision support tools
Delirium	Multicomponent intervention, including cognitive screening, proactive geriatric consultation and psychotherapy; multicomponent intervention, including early mobility, cognition and orientation, sleep—wake cycle preservation; multicomponent intervention, including physiotherapy, family involvement and staff/family-member education
Adverse event after hospital discharge or clinical handover	Nurse-led early-discharge planning programmes

BMJ

Evidence - Based interventions to reduce adverse events in hospitals

Patient-safety area	Intervention components relevant to patient safety				
Fall	Addressing risk factors by a multidisciplinary team; physiotherapy; multicomponent interventions, including risk alert card, exercise, education, hip protectors and geriatric assessment				
Adverse event in surgery	Surgical Safety Checklist				
Cardiopulmonary arrest	Critical-care outreach service; rapid response teams				
Staffing	Increasing proportion of support staff Interdisciplinary team interventions				
Clinical pathway	Multidisciplinary care plans with essential steps in care, supporting the translation of clinical guidelines into local protocols and application in practice				

2019 Top 10 Patient Safety Concerns

- 1. Diagnostic Stewardship and Test Result Management Using Electronic Health Records:
 - "If you don't get the diagnosis right, appropriate care cannot follow" "You need to have all the information and test results available, and you have to know when and where to look for that information to make the right diagnosis"
- 2. Antimicrobial Stewardship in Physician Practices and Aging Services: "Antibiotic stewardship does not mean withholding necessary treatment" Perhaps the most significant challenge facing antibiotic stewardship is managing patient expectations. Patients "expect an antibiotic to help them get better". Moreover, unnecessary antibiotic administration puts patients at unnecessary risk of adverse drug reaction. And the broadest concern is that overprescribing leads to antimicrobial resistance.

2019 Top 10 Patient Safety Concerns

3. Burnout and Its Impact on Patient Safety:

"Ideally, it's the patient's goals that are the most important" Burnout is a complex issue, with diverse stakeholders who sometimes have conflicting goals. Most of these goals individually are worthy. But the accumulation can become overwhelming.

4. Patient Safety Concerns Involving Mobile Health:

"It's no use to have a technology that the patient is supposed to use at home if the patient is not going to use it"

Usability concerns mean that methods for informing clinicians about user error and inactivity must be established. Along with assessing ease of use, organizations must identify the right candidates for mobile health, and provide training for both providers and patients on how to use a device.

2019 Top 10 Patient Safety Concerns

5. Reducing Discomfort with Behavioral Health:

Healthcare organizations can also develop internal and external support systems.

6. Detecting Changes in a Patient's Condition:

"Transitions of care and handoffs are critical times for care delivery, and they're fraught with danger"

"Passing along and receiving the correct information sets providers up for success."

7. Developing and Maintaining Skills:

"Simulation has been repeatedly proven in meta-analyses to be effective."

Debriefings, an essential component of simulation training, are provided by a facilitator who observes the simulation and gives feedback

2019 Top 10 Patient Safety Concerns

8. Early Recognition of Sepsis across the Continuum:

"Can we intervene quicker to get patients the care they need to prevent shock and death?"

Timely screening and recognition of sepsis is a challenge for other settings as well, including aging services and physician practices.

9. Infections from Peripherally Inserted IV Lines:

"Any time you break the skin, you're breaking down the body's first line of defense against infection."

Tracing infections back to the PIV line can be difficult, because healthcare workers tend to overestimate their safety. "If a patient gets both a peripheral line and a central line and later develops a bloodstream infection, clinicians will often attribute it to the central line without even considering the PIV line".

2019 Top 10 Patient Safety Concerns

10. Standardizing Safety Efforts across Large Health Systems:

Regardless of organization size, the goal is to institute structures that effectively allow patient safety leaders to support organization leadership in engaging with patient safety priorities. Foundational principles of continuous communication up and down the chain of command, clear organizational structure, consistent committee configuration, and universal strategic planning and implementation can help the organization reduce inconsistencies and embed a strong focus on patient safety.

Sinergie e integrazione tra rischio clinico e rischio infettivo

Il "Piano Nazionale di Contrasto dell'Antimicrobico-Resistenza (PNCAR) 2017-2020" è il programma di intesa tra il Governo, le Regioni e le Province autonome che si pone come obiettivo principale il contrasto alla diffusione della Antimicrobico-Resistenza.

La Legge 8 marzo 2017, n. 24 "Disposizioni in materia di sicurezza delle cure e della persona assistita, nonché in materia di responsabilità professionale degli esercenti le professioni sanitarie" prevede l'istituzione dei "Centri regionali per la gestione del rischio sanitario e la sicurezza del paziente" e dell'"Osservatorio nazionale delle buone pratiche sulla sicurezza nella sanità" presso l'Agenzia nazionale per i servizi sanitari regionali (AGENAS).

Favorire la ricerca e lo sviluppo di sinergie e integrazioni tra l'area tematica della sicurezza delle cure e quella del rischio infettivo, al fine di favorire una coerenza di programmi e azioni in ogni ambito: nazionale, regionale e aziendale.

Documento di consenso Conferenza Regioni e Province Autonome Maggio 2019

Quality and outcomes of care indicators Unnecessary use of antibiotics contributes to antimicrobial resistance (OECD 2019)

Table 1.5. Dashboard on quality of care

	Safe prescribing Effective primary care			Effective seco	ondary care	Effective cancer care		
	Antibiotics prescribed (defined daily dose per 1 000 people)		Avoidable asthma/COPD admissions (per 100 000 people, age-sex standardised)		30-day mortality following AMI (per 100 000 people, age- sex standardised)		Breast cancer 5-year net survival (%, age- standardised)	
OECD	17.8		225		6.9		84.5	
Australia	23.5	•	403	[X]	3.8	☑	89.5	
Austria	12.1		248		6.2		84.8	
Belgium	15.9		291		6.8		86.4	
Canada	14.8	•	253		4.8		88.6	
Chile	_		98		8.2		75.5	[33]
Czech Republic	19.6		174		6.2		81.4	
Denmark	13.9		325	\bowtie	3.2		86.1	
Estonia	10.1	\square	122	$\overline{\mathbf{x}}$	9.6	⊠	76.6	l⊠]
Finland	12.6		182	(a)	8.0	(88.5	
France	23.0		150	(a)	5.6	(a)	86.7	
Germany	12.3		289		8.5		86.0	
Greece	32.1	×	_		_		_	
Hungary	13.4		428		_		_	
Iceland	24.6	×	201	(a)	2.3	$\overline{\mathbf{x}}$	89.1	
Ireland	24.6	D≪I	329	(XI	5.4		82.0	
Israel	20.5	(a)	214		5.5		88.0	
Italy	28.3	l≪I	64		5.4		86.0	
Japan	_		58	$\overline{\mathbf{A}}$	9.7	I⊠I	89.4	$\overline{\mathbf{x}}$
Korea	26.5	[⊠]	263		9.6	l⊠I	86.6	
Latvia	12.1	$\overline{\mathbf{x}}$	242		13.4	I⊠I	76.9	×
Lithuania	13.6	•	263		8.6		73.5	E
Luxembourg	25.3	 	203		8.5		_	
Mexico	_		85	✓	27.5	×	_	
Netherlands	14.3		236		3.5	$\overline{\mathbf{x}}$	86.6	
New Zealand	25.8	×	363	\boxtimes	4.7		87.6	
Norway	14.6	(a)	244		3.5	$\overline{\mathbf{x}}$	87.2	
Poland	23.8		236		4.1	$\overline{\mathbf{x}}$	76.5	
Portugal	16.4		90	\square	7.3		87.6	
Slovak Republic	23.6		209	•	5.9	©	75.5	DEI
Slovenia	19.0	•	128		4.1	\square	83.5	•
Spain	12.6	•	210	•	6.5	•	85.3	
Sweden	10.2	\square	169		3.9	\square	88.8	
Switzerland	_		138		_		86.2	
Turkey	16.6	(a)	425	×	6.8	(a)	82.1	0
United Kingdom	17.5	•	281	•	7.0	©	85.6	0
United States	_		268		5.0		90.2	\square

Note: \boxtimes Better than OECD average; \circledcirc Close to OECD average; \boxtimes Worse than OECD average. Mexico excluded from standard deviation calculation for AMI mortality.

Richieste di risarcimento liquidate AOU CdSS 2004 - 2014

Categoria	Numero di Eventi (%)	Importi liquidati (%)
Errori medici e infermieristici	53	67
Infezioni Correlate all'Assistenza	6	6
Eventi oggetto Raccomandazioni Ministeriali	41	27
TOTAL	100	100



A.O.U Città della Salute e della Scienza di Torino Presidio Molinette

Manuale di Terapia Antibiotica Empirica

Reparti di Medicina, Chirurgia Generale e Urologia

C.I.O. – Gruppo EBM

Versione 3 - giugno 2017

GRUPPO DI LAVORO

I componenti del gruppo di lavoro sono stati identificati dai Direttori delle diverse SC; sono stati inseriti nel gruppo un infettivologo proveniente dall'Ospedale Amedeo di Savoia, il Direttore della SC Microbiologia, due medici della SC Farmacia e due Caposala. Nel gruppo sono presenti membri del Comitato Infezioni Ospedaliere (CIO), della Commissione Antibiotici (CA) e della Antimicrobial Stewardship (AS).

Struttura di Appartenenza R Arcari SC Medicina Interna 3 U Dirigente Medico P Baron SC Medicina Urgenza (MECAU) Dirigente Medico P Cassolino SC Chirurgia Generale d'Urgenza 3 e PS Dirigente Medico F Cattel SC Farmacia Ospedaliera Dirigente Farmacista, gr EBM, CIO, CA, AS R Cavallo SC Microbiologia Virologia U Dirigente Medico, gr EBM, CIO, CA, AS A Comba SC Geriatria e Malattie Metaboliche dell'osso U Dirigente Medico S Corcione Università degli Studi di Torino Specializzanda in Malattie Infettive C Costa SC Microbiologia Virologia U Dirigente Medico FG De Rosa SC Medicina Interna 4U (Infettivologo) Dirigente Medico, CIO, CA, AS SAI Ferrero SC Medicina Interna 5 U Dirigente Medico F Ficara SC Medicina Interna 5 Dirigente Medico F Fissore SC Medicina Interna 5 Dirigente Medico L Fossati SC Microbiologia Virologia U Dirigente Medico SV Maule SC Medicina Interna 4 U Dirigente Medico B Lillaz SC Urologia U Dirigente Medico E Lupia SC Medicina Urgenza (MECAU) Dirigente Medico, gr EBM S Morra di Cella SC Medicina Interna 1 U Dirigente Medico SC Chirurgia Generale 1U G Mingrone Dirigente Medico P Pasquero SC Medicina Interna 1 U Dirigente Medico P Peasso SC Medicina Interna 2 U Indirizzo D'Urgenza Dirigente Medico A Piceghello SC Microbiologia Virologia U Specializzando Microbiología I M Raciti SC Qualità, Risk Management e Accreditamento Dirigente Medico, gr EBM . Scaglione* SC Medicina Interna 5 U Dirigente Medico, gr EBM C Silvestre SC Direzione Sanitaria Presidio Molinette CIO, CA, AS, gr EBM, A Tarozzo SC Farmacia Ospedaliera Dirigente Farmacista

- Il dr A Busca (SC Ematologia) ha collaborato alla revisione del capitolo sulla Neutropenia febbrile
- II dr L Besso (SC Nefrologia Dialisi e Trapianto U) ha collaborato alla revisione del capitolo sulle Infezioni Urinarie
 II dr A Marzano (SC Gastroenterologia U) ha collaborato alla revisione del capitolo sulle Infezioni Addominali
- Il dr G Cadario (SC Allergologia e Immunologia Clinica) ha collaborato alla revisione del capitolo sull'Allergia ai β-lattamici

coordinatore

Patient Safety and Quality of Care Good Practices

928 / Project on antibiotic therapy in a hospital setting

Type of Patient Safety Practice

Clinical Practice (CP)

"Best fit" category of the reported practice

Infection control / Prevention of surgical site infections Medication / IV Fluids

Topic of the reported practice

Clinical guidelines or pathways

Aim and the benefit of the Patient Safety Practice

The project's objective is to ensure that all patients gets empirical antibiotic therapy (applies when the causative agent of the infection has not yet been identified) correct, at the right dosage and with appropriate timing.

Description of the Patient Safety Practice

The project has enabled the development of a manual containing all the information for the correct use of antibiotics in empiric therapy based on the results from the epidemiological surveys conducted within the hospital. The manual was produced in an extended version (with methods and references) and a pocket one where antibiotics and their dosages for all the most common bacterial infections are indicated. For the classes antibiotics considered as causing high risk of resistance, such as quinolones and carbapenems, cards were prepared to justify their request. It has been also prepared and distributed a poster describing the instructions outlined in the manual.

Infectious Diseases Society of America and the Society for Healthcare
Epidemiology of America Guidelines for Developing an Institutional Program
to Enhance Antimicrobial Stewardship

Executive Summary

This document presents guidelines for developing institutional programs to enhance antimicrobial stewardship, an activity that includes appropriate selection, dosing, route, and duration of antimicrobial therapy. The multifaceted nature of antimicrobial stewardship has led to collaborative review and support of these recommendations by the following organizations: American Academy of Pediatrics, American Society of Health-System Pharmacists, Infectious Diseases Society for Obstetrics and Gynecology, Pediatric Infectious Diseases Society, Society for Hospital Medicine, and Society of Infectious Diseases Pharmacists. The primary goal of antimicrobial stewardship is to optimize clinical outcomes while minimizing unintended consequences of antimicrobial use, including toxicity, the selection of pathogenic organisms (such as Clostridium difficile), and the emergence of resistance. Thus, the appropriate use of antimicrobials is an essential part of patient safety

Clinical practice guidelines for antimicrobial prophylaxis in surgery

These guidelines were developed jointly by the American Society of Health-System Pharmacists (ASHP), the Infectious Diseases Society of America (IDSA), the Surgical Infection Society (SIS), and the Society for Healthcare Epidemiology

of America (SHEA). This work represents an update to the previously published ASHP Therapeutic Guidelines on Antimicrobial Prophylaxis in Surgery,1 as well as guidelines from IDSA and SIS.2,3 The guidelines are intended to provide practitioners with a standardized approach to the rational, safe, and effective use of antimicrobial agents for the prevention of surgical-site infections (SSIs) based on currently available clinical evidence and emerging issues.

A TO A DESCRIPTION OF THE PARTY	Identificazione e gestione del paziente settico adulto	PDTA.A909.E044	Rev. 0	
AOU Città della Salute e della Scienza	PDTA	10/12/2018	Pagina 1 di 20	

Perché il PDTA nella Città della Salute

- Aumentare la consapevolezza degli operatori sanitari riguardo il problema sepsi;
- Creare un clima di collaborazione tra le diverse figure professionali coinvolte nella gestione del paziente settico;
- Favorire un riconoscimento tempestivo dei pazienti con infezione e disfunzione d'organo;
- Implementare una serie di procedure concatenate che si è dimostrato migliorare l'esito dei pazienti (bundle Sepsis Six);
- Mettere in sicurezza il paziente e favorire la sua allocazione nel miglior setting disponibile.

Gruppo di lavoro multiprofessionale e multidisciplinare

Anestesisti

Internisti (Medici e Infermieri)

Urgentisti (Medici e Inferimieri)

Ginecologi

Chirurghi plastici

Infettivologi

Microbiologi

Chirurghi generali

Urologi

Laboratoristi

Farmacisti

Medici di Direzione Sanitaria e Qualità

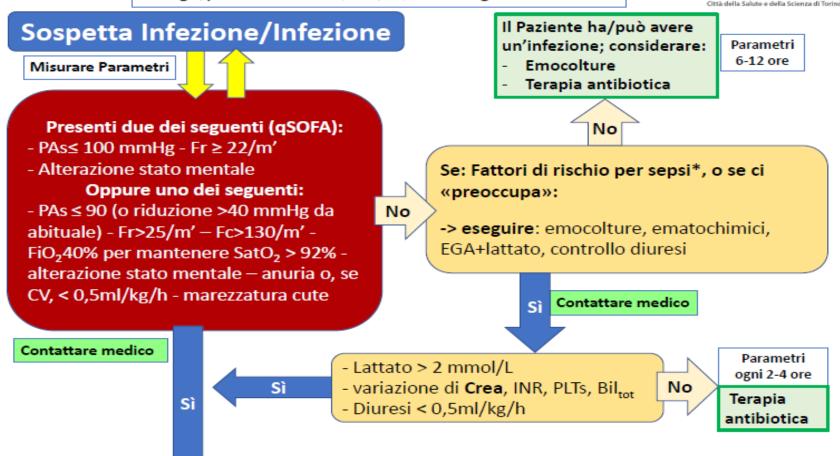
Gastroenterologi



Modulo A

*Fattori di rischio per Sepsi: immunocompromesso (chemioterapia, immunosoppressori, steroidi, HIV, trapianto), età >75aa, recente chirurgia/procedura invasiva, CVC/CV, uso di droga ev





Modulo B

PRENDO 3

- Lattato + EGA
- + Ematochimici
- Emocolture (2 set)
- CV e Diuresi Oraria

Da completare in un'ora

DO 3

Parametri ogni 30 min Ripetere Lattato a 1-2 ore

- Antibiotici
- O₂ a mantenere SatO₂ >92% se BPCO 88-92%
- SF/Ringer 500ml in 15/20 min se Lattato >2 o ipotensione (PAs<90 mmHg o riduzione >40 mmHg da abituale) ripetere se non risposta (max 30ml/kg) considerare boli di 250 ml e/o volume max 20 ml/kg se CHF/pz. «fragile»

Se dubbi (sptt se PA<90 o Latt. >4): contattare medico esperto in gestione paziente critico

Identificare e Trattare Fonte Infettiva: Rx torace, Eco/TC, ferita chirurgica, CVC, ostruzione via urinaria, ecc

Se pz peggiora, se persiste ipotensione durante o al termine dell'infusione dei fluidi: iniziare noradrenalina con monitor ECG (vedi protocollo) e Chiamare PREMI

Schema di somministrazione della Noradrenalina – fl da 2 mg (corrisponde a 1 mg di noradrenalina)

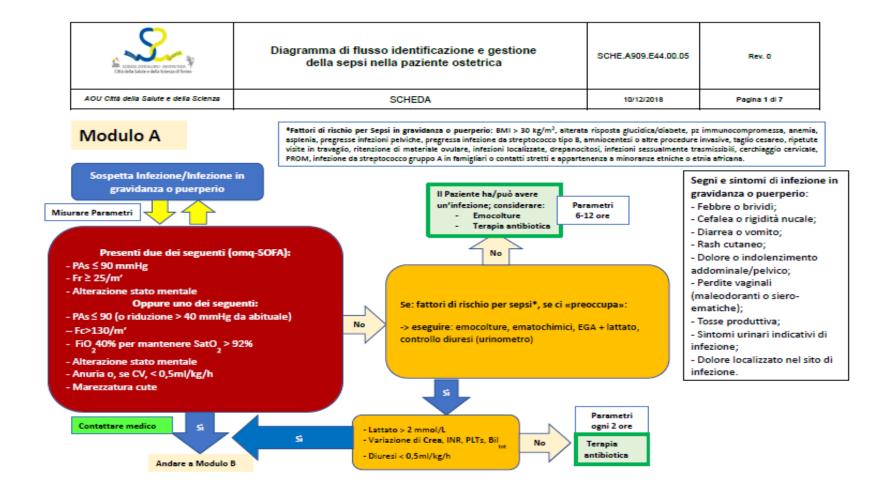
Utilizzabile in vena periferica

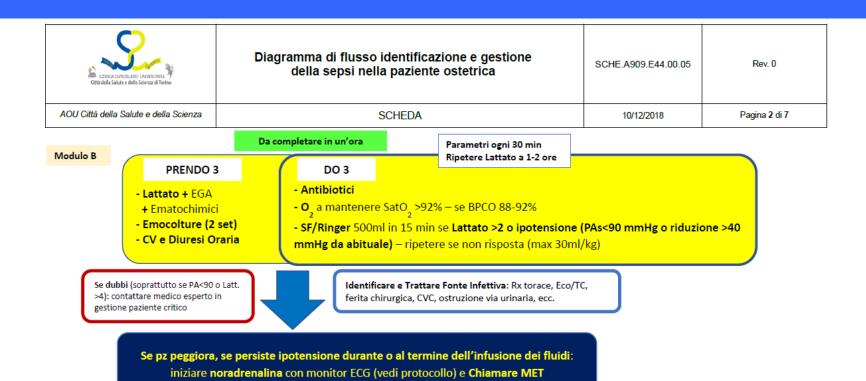
Utilizzabile in vena centrale (pompa siringa)

3 fiale in SG5% 250cc = 12 mcg per ml (5 ml/h = 1 mcg/min)
Dose (es 0,1 mcg) x Kg x 5 = velocità infusione

3 fiale in SG5% 50cc = 60 mcg per ml (1 ml/ora = 1 mcg/min)
Dose (es. 0,15 mcg) x Kg = velocità infusione (ml/h)

	50 kg	60 kg	70 kg	80 kg		50 kg	60 kg	70 kg	80 kg
0,05 mcg/kg/min	12 ml/h	15 ml/h	18 ml/h	20 ml/h	0,05 mcg/kg/min	2,5 ml/h	3 ml/h	3,5 ml/h	4 ml/h
0,1 mcg/kg/min	25 ml/h	30 ml/h	35 ml/h	40 ml/h	0,1 mcg/kg/min	5 ml/h	6 ml/h	7 ml/h	8 ml/h
0,15 mcg/kg/min	52,5 ml/h	45 ml/h	52,5 ml/h	60 ml/h	0,15 mcg/kg/min	7,5 ml/h	9 ml/h	10,5 ml/h	12 ml/h
0,2 mcg/kg/min	50 ml/h	60 ml/h	70 ml/h	80 ml/h	0,2 mcg/kg/min	10 ml/h	12 ml/h	14 ml/h	16 ml/h
0,3 mcg/kg/min	75 ml/h	90 ml/h	105 ml/h	120 cc/h	0,3 mcg/kg/min	15 ml/h	18 ml/h	21 ml/h	24 ml/h
0,4 mcg/kg/min	100 ml/h	120 ml/h	140 cc/h	160 cc/h	0,4 mcg/kg/min	20 ml/h	24 ml/h	28 ml/h	32 ml/h





Note

- Parametri: è importante la variazione rispetto ai valori abituali
- Ematochimici: Na+, K+, creat., emocromo, AST, ALT, Bil tot, INR, aPTT, Fibrinogeno, PCT
- Per il monitoraggio della diuresi usare l'urinometro fare bilancio idrico
- Lattato: sia venoso che arterioso; deve essere disponibile in 15 minuti. Dosare su emogasanalyzer più vicino al reparto non utilizzare laboratorio centrale. Se >2 mmol/L, ricontrollare a 1-2 ore
- Prelevare almeno due set di emocolture da due siti diversi se presente CVC, un set da lume CVC
- La terapia antibiotica deve seguire le emocolture Consultare il "Manuale di terapia antibiotica empirica"
- Valutare sempre l'appropriatezza degli accessi venosi
- Bolo di cristalloidi (sol. Fisiologica o Bilanciata es. Ringer) e.v. con spremisacca o pompa infusionale adeguata
- Ogni bolo di cristalloidi deve essere seguito da una rivalutazione clinica
- La noradrenalina, in attesa di un accesso venoso centrale, può essere infusa in una vena periferica adeguata. Titolare il farmaco per raggiungere una MAP>65
 mmHg o una PAsistolica >95 mmHg





Sepsis: recognition, diagnosis and early management

NICE guideline

Published: 13 July 2016

www.nice.org.uk/guidance/ng51

Patients for Patient Safety

Patients for Patient Safety Partnerships for Safer Health Care



La valutazione partecipata del grado di umanizzazione delle strutture di ricovero





Ricerca Corrente 2012 La valutazione della qualità delle strutture ospedaliere secondo la prospettiva del cittadino

Checklist

per la valutazione partecipata del grado di umanizzazione delle strutture di ricovero



La valutazione partecipata del grado di umanizzazione delle strutture di ricovero

I temi della sicurezza valutati

Lotta alle infezioni ospedaliere

Checklist per la sicurezza in sala operatoria

Segnalazione incidenti e situazioni di rischio da utenti struttura

Informazione pazienti rischi e misure di sicurezza adottate

Misure per la gestione del rischio di caduta dei pazienti

Igiene delle mani

Sistema segnalazione eventi avversi e near misses

Comunicazione al paziente e familiari in caso evento avverso

Corretta identificazione del paziente

Braccialetto identificativo

Changing how we think about healthcare improvement

Conclusion

It's time to stop thickening the rule book, reorganising the boxes on the organisation chart, introducing more key performance indicators.

Every system can tell multiple success stories.

Jeffrey Braithwaite, BMJ: 17 May 2018